



Part of the  DREAM HOTELS & RESORTS family

Dear Valued Guest

I am pleased to inform you that we have a generator that can maintain full power in all areas of The Peninsula, so we are able to protect you from the current load shedding crisis that South Africa is experiencing

Over the past month of December 2022, the diesel expense to operate the generator during the hours of load shedding amounted to R230 000,00

During the month of January 2023, the number of hours of load shedding has increased so the expense will be even more this month and there is no sign that the current situation will improve, in fact it is predicted to continue for the next 18 months until additional generator capacity can be introduced. Eskom the country's electricity provider is unfortunately not in a financial position to pay for diesel generated power and support their ailing infrastructure.

The Peninsula is not able to cover this expense without increasing rates or charging a special levy to owners. After discussion with the Directors a practical solution has been agreed upon and we will be implementing from the 20th January a R60,00 daily charge for occupants who would like to keep the power on in their suites over the load shedding hours, if you choose this option this will be added to your in-house account to be settled on departure. We are currently experiencing 6 to 8 hours of load shedding a day and for those that agree to pay, the power will stay on 24 hours a day and maintain all electrical appliances including air conditioning and hot water geysers.

If there is no load shedding no charge for that day will be applied.

Kind regards,

**Chris Godenir
Resort Custodian**