



DURBAN SPA

1. NO PETS ALLOWED as regulated by Department of Health
2. ARRIVAL TIME: 15h00 DEPARTURE TIME: 08h00 not later than 09h00
3. NO SMOKING AS PER LEGISLATION. Smoking of any kind is prohibited in the units or public areas within the building. Smoking is only permitted in designated areas on Plaza level - Tower Block floor 4 and outside of the building.
4. NO CHILDREN UNDER 12 YEARS OLD are allowed at the swimming pools or in the lifts or any place in the building unaccompanied by adults. Strictly no boogie boards or ball games permitted in the swimming pools.
5. Inventories must be returned to Reception before 12h00 on Saturday, failing which we will assume that the inventory is correct.
6. There is a safe for valuables in the unit. Management however does not accept responsibility for stolen or lost articles, regardless of whether the safe is used or not.
7. All beach sand and suntan oils to be showered off BEFORE swimming in the heated pool. The use of bubble bath, bath salts or oils in the Jacuzzi is strictly forbidden.
8. Swimming is only allowed in proper Lycra swimming costumes. NO COTTON CLOTHING IN THE HEATED POOL WILL BE ALLOWED due to the clogging of the heat pumps caused by the "FLUFF" from the cotton material other than bathing costumes.
9. White resort towels are not to be used at any of the pools or to the beach. Beach towels available at Reception at R100 deposit that's refundable on return thereof.
10. No games which include ball games, diving or jumping are allowed in the heated pool. No alcohol or consumption therefor permitted in the pool areas.
11. Windows and doors to be closed when air conditioning is used.
12. All lights and electrical appliances to be switched off before leaving your unit.
13. Cleaning services start at 08h30 daily. Housekeeping closes Sat at 12h00 midday.
14. It is against Durban's by-laws to hang towels from your apartment windows or balconies.
15. The throwing of any article from an apartment window is strictly forbidden. This can be extremely dangerous and action will be taken against any transgressors.
16. Cleaning staff are not to be used for private duties (e.g. washing, ironing) during their working hours.
17. NOISE LEVEL to be kept down after 22h00.
18. Please note it is NOT permissible walking around in your pajamas in public areas within the resort, for instance the foyer reception area.