

OFFICE USE ONLY:

Arrival Time: _____		Check in Time: _____		UNIT NUMBER: _____		CLUB: _____	
ARRIVAL:		DEPARTURE:		ADULTS:		CHILDREN:	
KEY:		AMOUNT:		SLIP:		CHECKED IN BY:	
IN-KEEPER:		BREAKAGES:		DAE:		DAE NUMBER:	

Welcome to Uvongo River Resort

As a valued guest of Uvongo River Resort we would like to keep you up to date with any news and exciting news, developments and affiliates at Uvongo River Resort via sms or e-mail. We would like to send you specials and promotions via sms or e-mail relating to Uvongo River Resort. We appreciate feedback from all our members as we acknowledge your input as a way to move forward. Something special for all timeshare owners, we would like to highlight the benefits that DAE has to offer. Membership is free and we will register all our Timeshare guests for a free membership. Wishing you a pleasant and memorable stay at Uvongo River Resort.

Key / Breakage Deposit Details

Please Note: A Key / Breakage deposit is required for EACH unit occupied by a group. A **recovery fee of R 500-00** is payable for **articles that have been moved** from the original chalet / unit to another chalet / unit, in addition to any breakages / damages found after your departure. A Key / Breakages deposit of R500-00 is payable in cash or card:

Card Key / Breakage Deposit Details

Account Holder:	<input type="text" value="Initials"/>	<input type="text" value="Surname"/>											
Acc No.:	<input type="text"/>												
Bank:	<input type="text"/>						Branch Code:	<input type="text"/>					
Address:	<input type="text"/>												
	<input type="text"/>										Code:	<input type="text"/>	
Cell:	<input type="text"/>												
Email Address:	<input type="text"/>												

Key / Breakage Deposit Details

Paying cash/card the residual amount of the breakages and / or fines have been taken into account and will be refunded within 7 working days of departures. I, the below – authorized account holder, hereby understand that an amount to the value can be deducted from my card payment. Inventories need to be checked within 24 hours of arrival. In order for us to prepare the chalets for the next guest, the chalet must be vacated no later than 10h00am on day of departure or a fine of R100-00 an hour will be deducted from your key / breakage deposit.

I hereby authorize Uvongo River Resort Share Block PTY Limited to use the cash or card Breakage deposit supplied by myself for any breakages / damages found in my chalet which is not paid for upon departure. I understand that for operational reasons the inventory will only be checked by the housekeeper after my departure, and deductions will be made from my breakage deposit according to the breakages / damages found in the unit. I acknowledge that should there be damages in excess of the R 500-00; Uvongo River Resort Share Block PTY Limited has the authority to invoice me for the outstanding amount due by myself. I undertake to pay said damages within 30 days of set invoice date.

Terms and Conditions:

The resort is registered in terms of The Share Blocks Control Act 59 of 1980 as amended; Property Time-Sharing Control Act. 75 of 1983 as mended: The Companies Act 81 of 1973 as amended and any regulations promulgating in terms of the Acts from time to time. The "Use Agreement" of the Resort determines that the maximum number of guests which includes children of all ages, that may be accommodated in a four-, six- or an eight sleeper are four, six and eight people respectively. The "Act" determines that over-crowding is a violation of the "Act" and as such is punishable by Law.

The Company shall not be responsible or held liable for, and the guest indemnifies the company against loss, damages or injury the guest or any other person utilizing any of the facilities and / or equipment of the Resort may sustain in the accommodation or land by reason of any act whatsoever or neglect on the part of the company or the company's servants, nor shall the company be responsible for, and the guest indemnifies the company against any loss, damage or injury whatsoever which the guest or any such person may sustain by reason of the accommodation, facilities or land at any time falling into a defective state or by reason of repairs, renovation and / or maintenance work not being effected timeously or not at all.

The speed limit on the Resort is 20km/h and should be adhered to at all times, if not adhered to you will be fined an amount of R 300-00. If your assigned chalet / unit keys are lost or stolen you will be fined R 500-00 for the replacement of the keys. A service fee of R 300-00 will be charged should the chalet be left in an unacceptable state on departure. Waterproofs will be provided on request – a cleaning fee of R 250-00 will be charged if a mattress is wet or soiled. The units are strictly non-smoking, smoking in the unit / chalet will attract a penalty fee of R 350-00 which will automatically be deducted from your key / breakage deposit.

Due to the close proximity of chalets and residential owners to each other, guests are respectively requested to keep the noise level down. No loud music is permitted on the premises. Noise levels should decrease from 22h00. I also acknowledge that the sleeper couch in the unit is suitable for children 12 years and younger as stipulated on my confirmation letter. I further acknowledge that the Resort will be registering me as a DAE member – Timeshare members only. All other rules that are enforced and are not reflected above, apply.

Member / Account Holder's Signature

Date

Signature hereof is an acknowledgement that you accept and will abide by the terms and conditions of occupation as well as the Resort Rules and Regulations

Resort / Unit Rules and Regulations

The right of admission is reserved at all times.

Chalets are let strictly according to the number of beds / sleeper couch available, over occupancy will not be permitted under any circumstances:

1 Bedroom - Max 4 persons (inclusive of children and infants), 2 Bedroom - Max 6 persons (inclusive of children and infants), 3 Bedroom - Max 8 persons (inclusive of children and infants). Should your visit be a minimum of 7 nights, you will receive a full towel change midway through your stay. Should you stay longer than 7 nights, you will receive a full linen change midway through your stay as well as 2 towel changes. Should you require additional linen changes, this can be arranged with your housekeeper as well as Reception at a nominal fee.

You are requested not to remove the bath towels / sheets or any linen, etc. from the unit / chalet. To prevent wear and tear on the furniture and the interior of the chalet, we request that the furniture not be moved around. The furniture has been carefully arranged for maximum comfort and the best utilization of space. Do not move any cutlery or crockery from one unit / chalet to another.

Please check inventories within 24 hours of arrival. Please report any discrepancies to Reception or the housekeeper, as the Resort reserves the right to charge for missing or damaged items. Do not replace damaged or broken items as the Resort reserves the right to do so for matching purposes. Please ensure that you keep your unit / chalet doors and windows secure at all times when you leave your chalet. Please do not leave any valuables lying around in plain sight. Make use of the electronic safe provided in the unit / chalet.

All vehicles and personal property are brought onto the Resort at your own risk. No responsibility will be accepted for any loss or damages of any nature occurring to motor vehicles and / or any other property. Lost property, please check with Reception. Please take note that the person claiming any lost property will be liable for any cost involved regarding postage fees. Items that are not claimed within 90 days will be given to charity.

Pedestrians and cyclists have the right of way at all times. No person shall use any space on the Resort in any manner, which may unreasonably interfere with the use and enjoyment thereof by other guests or residents.

I / we are not in possession of any of the following: handguns, rifles, crossbow or bow. All firearms in possession should be declared at Reception.

Emergency Procedures

If you discover a fire, please follow the following guidelines:

1. Raise alarm, notify or inform someone to contact Reception (afterhours number available in the information booklet) or Security and take steps in a safe manner to extinguish or contain the fire (fire extinguishers are available in the units / chalets)
2. Should the fire get out of hand, evacuate the unit / chalet immediately, do not stay in the unit / chalet and do not try to save any possessions as this could endanger your life. Make sure that all the members of your party has been evacuated from the unit / chalet and are clear from any hazards.

All fire must be reported to Reception or Security immediately



Evacuation of all Units / Chalets

If the evacuation warden (housekeeping manager) reports to your unit / chalet to evacuate please follow the following guidelines:

1. Make sure that all your family members and friends are accounted for
2. Evacuate your chalet immediately and close all doors and windows on your way out
3. Gather at the nearest assemble point (as shown on the map in the unit / chalet) without a delay for a roll call.

Injury to a Guest

If a member of your party is injured or ill, please follow the following guidelines:

1. Stay calm (this will help keep the patient calm) and keep the patient warm and comfortable
2. Do not give the patient any medication or alcohol before help arrives
3. There are emergency contact details for SATIB in the information booklet
4. Reception only keep a basic first aid kit to assist in minor cuts and bruises

For any further specialize assistance, reception can be contacted to call on an ambulance or doctor.

Uwongo
river resort share block ltd.

