

Dear Timeshare Guest,

The year is winding down and 2021 is around the corner. We look forward to welcoming you back on Christmas Day and trust that you will enjoy your stay with us all the way through into the New Year.

To assist with your and our planning we would like to draw your attention to the following.

- Check-In time on the 25<sup>th</sup> is strictly 14h00 and we kindly request that you abide by these times to allow our ladies to work uninterrupted in preparing your Chalet to ensure that it is ready and thus affording them the opportunity to spend time with their loved ones.
- Christmas Day Lunch will be served from 12h30. Seats are limited so we encourage you to book as soon as possible.
- For bookings, please contact Delia on 036 468 8000 or via e-mail on [reservations@champagnesportsresort.com](mailto:reservations@champagnesportsresort.com)
- Should you plan to arrive on the 26<sup>th</sup> of December only, we kindly request that you advise us accordingly.
- Check-Out time on the 1<sup>st</sup> is strictly 10h00 and we kindly request that you abide by these times to allow our ladies to prepare the Chalet for the new arrival.

In this year that has been most trying for us all, we would like to inform you of how we will say 'goodbye' to 2020, whilst complying with Government regulations and COVID-19 compliance. The Hotel component of Champagne Sports Resort is full over this specific period with part of the Hotel package being the New Year's Eve meal and Party which fills the function room to compliant levels.

Timeshare Chalets are full as well and are, by their very nature social distanced and self-isolated away from others if you so choose. We will however have a Bring n' Braai with Bar facility available for our Timeshare Guests on the pool area at the Hotel to welcome in the New Year. The Braai will commence at 18h00 and a DJ will be playing from 20h00. We will "see the New Year in" at, both functions, at 23h00 with Bars and DJ closing at 23h30 prompt as we need to be compliant and afford our Employees the time to get home safely before the midnight Curfew. From there, please enjoy your Timeshare Chalet with Family and Friends within the beautiful environment of the Central Drakensberg to reflect on this year of 2020 whilst welcoming in 2021, which we all so hope will be the start of a better normality.

Yours sincerely

Andries Brink

**GENERAL MANAGER**

For and on behalf of The Champagne Sports Resort Team