

Dear Valued Guest

After 130 days of lockdown we are delighted and extremely excited to welcome you back to the wide-open spaces and fresh air of the Central Drakensberg.

We have been hard at work during the lockdown, improving on our already stringent protocols to ensure a safe environment in which all guests and staff can enjoy our beautiful resort again. We are not in the clear yet, but trust that together we will be able to wade our way through what is deemed the new normal. Considering this we have been required to implement some changes at the resort and would like to share these with you to ensure that your stay is as carefree and memorable as it always has been.

Peace of mind is our main priority and you will experience that from the get-go at our Drive-thru check-in. It's new, it's different, but it's the same old Champagne Sports Resort Welcome!

Our staff have all been trained on the COVID 19 cleaning protocols and are ready to assist wherever needed. We will be offering a limited or, if you choose, no housekeeping service option during your stay. Main Reception, the Hotel Shop, Golf Course and all outdoor sport and children's playgrounds will be fully operational when we re-open. Little Explorers, Game On!, the Spa and the Gym will sadly remain closed for the immediate future. No board games or sports equipment will be available for rental and we kindly request that you bring your own. We have suspended our entertainment programme to comply with the guidelines on social distancing and gatherings. The hotel accommodation and related Food and Beverage outlets will remain closed with mid-September being the anticipated re-opening date.

The Hotel Pool Deck and Patio has been set up with sun loungers and furniture in order for you to soak up the sun or access the wi-fi to keep in touch with the office. Kindly be advised that no Food and Beverage service will be available. The Sunbird Hotel Shop will be open for cooldrinks, sweets, crisps and ice creams as well as our wonderful variety of gifts.

The Golf Clubhouse will be open daily from 07h00 until 21h00. We will be serving up our traditional Clubhouse and Halfway fare, not forgetting our magnificent pizzas, all available as dine-in or takeaway. A Tapas dinner offering will be available from Saturday to Thursday between 18h00 and 21h00. As we are limited in terms of number of guests we can accommodate, we kindly request that you reserve a table. In addition to this we will also be offering a "Meal of the Day" as a takeaway offering. These need to be pre-ordered by no later than 13h00 on the day, at The Clubhouse, for your collection later.

We would like to extend an invitation to join the Senior Management Team for a Welcome Tea on Saturday morning between 10h00 and 11h30 on the Hotel Verandah, observing social distancing please.

You have been missed and it's good to have you back! We trust that you will appreciate the change of scenery and have an enjoyable stay during these extraordinary times we find ourselves in.

Kind regards,

Andries Brink
GENERAL MANAGER

"We are reminded of the words of Madiba

'It is now in your hands' " Cyril Ramaphosa

